IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al.

Art Unit: 3629

Serial No.: 09/873,815

: Examiner: Tan D. Nguyen

Filed: June 4, 2001

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For: SYSTEMS AND METHODS

FOR MANAGING BUSINESS

METRICS

AMENDMENT

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Arlington, VA 22313

Sir:

In response to the Office Action dated November 3, 2006, please amend the aboveidentified patent application as follows: